

Total No. of Questions : 4]

SEAT No. :

P3983

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M.Pharmacy (Semester - II)

QUALITY PLANNING AND ANALYSIS

(2013 Pattern) (Credit System)

Time : 3 Hours]

[Max. Marks : 50

Instructions to the candidates :

- 1) *All questions are compulsory.*
- 2) *Draw well labelled diagrams where necessary.*
- 3) *Figures to the right indicate full marks.*

Q1) Discuss "Theories of Motivation". **[10]**

Q2) Answer any three of the following : **[15]**

- a) What are the categories of quality related costs?
- b) What are different issues included in "Review of product design" prior to release to operations?
- c) Write note on "Technology & Culture".
- d) What is the location of control stations for measurement of actual performance?

Q3) Write short note on (any three) : **[15]**

- a) Statistical control charts in general.
- b) Characteristics of good acceptance plan.
- c) Human relations in auditing.
- d) Seriousness classification.

Q4) Explain the role of process capability study in the process control. **[10]**

OR

Discuss in detail, concept of Quality Audit.

